



Riviera Utilities

RESIDENTIAL BROADBAND INTERNET SERVICE

CLASSIFICATION	DATE APPROVED	EFFECTIVE DATE	REVISION	PAGE
"5-32"	08/15/2023	10/1/2023	First	1 of 2

AVAILABILITY

Available to any subscriber for residential service in all areas served by Riviera's Broadband System.

APPLICABILITY

Applicable for service to single residences and individual family apartments. Service shall not be resold or shared with others.

MONTHLY RATE

Tier 2 Broadband Internet Service	\$59.95
When bundled with video (note 1).....	\$49.95
Tier 2 Broadband Internet Service with WiFi Modem.....	\$64.95
When bundled with video (note 1).....	\$54.95

Note 1: Bundled discount shall not apply to Bulk video subscribers.

Note 2: Download speeds may vary due to congestion, outside network efficiency issues or other external bottlenecks.

Note 3: Modems shall be supplied by Riviera.

Note 4: Tier 1 is defined as up to 100Mbps/10Mbps; Tier 2 is defined as up to 300Mbps/30Mbps.

INSTALLATION CHARGES

Primary Outlet	\$50.00
Additional Outlets:	\$50.00 each



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UNDERGROUND SERVICE CHARGES

Base Underground Charge..... \$20.00, plus
 Charge per linear foot of cable..... \$0.70 per foot

OTHER CHARGES

Relocation of existing outlets \$50.00 each

Service charges:

Evaluation and Repair of subscriber owned equipment..... \$50.00
 Collection & Reconnection charge during normal hours ... \$65.00
 Collection & Reconnection charge after 5 PM until 7 PM... \$80.00
 Non Returned Modem Charge..... \$100.00

PAYMENT

Bills for service rendered hereunder are payable within twenty (20) days from due date and if not paid within such period become delinquent and subject to termination as set forth in Riviera's Rules and Regulations. If service is terminated due to non-payment, applicable collection and reconnection charges shall be payable in addition to balance due before service will be restored.

TAX PROVISIONS

In the event any privilege, license, franchise, use, occupational, or other similar tax is imposed upon Riviera by any governmental authority, either Federal, State or local, there may be added to the above rates and charges, an amount, calculated on a pro-rata basis, sufficient to recover any such tax or taxes.

MINIMUM SERVICE PERIOD

Charges for services provided the subscriber hereunder shall not be for less than one month following the date of installation thereof.